

BARIŞ AYĞÜN

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Initiative and solution-oriented Network and Security Engineer with over 5 years of experience in designing and implementing scalable and secure infrastructures. 3x AWS Certified with expertise in cloud migration, automation and secure network architectures. Achieved high customer satisfaction through proactive solutions and guided colleagues for best practices. Participated in large, medium and small enterprise network and security projects.

EXPERIENCE

AUGUST 2022 – PRESENT

NETWORK AND SECURITY ENGINEER, ALLIANZ - TURKEY

- Entrusted with design, installation, management and monitoring of Allianz Turkey Network and Security Infrastructure related hardware and software.
- Enhanced monitoring and logging systems with AI Agent to reduce incident identification time by increasing alert accuracy, resulted in reduction of intervention time.
- Automated tasks with Ansible Automation Platform and Atlassian which led to better ticket response time.
- Led third-party service providers, vendors and support services to apply up-to-date solutions for improvement of the network and security infrastructure and implementation of new projects on demand.

JULY 2021 – AUGUST 2022

NETWORK ENGINEER, NEOCOM COMMUNICATION TECHNOLOGIES - TURKEY

- Designed, integrated and maintained various network infrastructures and devices e.g. Fortigate Firewall, Palo Alto Firewall, Cisco Switches, Aruba/HP Switches, Cisco ISE, Cisco WLC and Aruba WLC.
- Troubleshooted, resolved, and recommended improvements for network and security problems.
- Performed capacity and resource planning to evaluate existing network systems to recommend resources and maintain or expand as necessary.
- Provide level 3 support to colleagues.

JANUARY 2020 – JULY 2021

NETWORK SUPPORT SPECIALIST, IBM GLOBAL TECHNOLOGY SERVICES - TURKEY

- Participated in the project led by the Turkey Ministry of Health, Başakşehir Çam ve Sakura hospital. Installed, configured and managed 1000+ switches, 2000+ APs, 2 Palo Alto firewalls in two data centers.
- Contributed to the team for meet the SLA targets and support customers BAU operations.
- Planned medium upgrades and performed with minimum supervision, e.g Check Point Firewalls, Fortigate Firewalls, Palo Alto Firewalls, Cisco Switches and Routers.
- Supervised internal operation following IBM standards of security guidelines to be compliant in all metrics.

EDUCATION

SEPTEMBER 2014 – SEPTEMBER 2019

BACHELOR'S DEGREE, COMPUTER ENGINEERING

ISTANBUL KULTUR UNIVERSITY

PROFESSIONAL & SOFT SKILLS

- Application of troubleshooting methodologies to solve complex issues
- Extensive knowledge of cloud, network connectivity, IT technologies and security
- Analytical and problem-solving skills
- Great organizational and time management skills
- Confident with interpersonal, communication and collaboration skills
- Effective presentation skills

CERTIFICATIONS

- AWS Certified Solutions Architect – Professional
- AWS Certified Security – Specialty
- AWS Certified Advanced Networking – Specialty
- Cisco Certified Network Professional Enterprise (CCNP)
- Cisco Certified DevNet Associate (Cisco DevNet)
- Citrix Certified Associate - App Delivery and Security (CCA-AppDS)